Minutes
911 ETSB Board
July 8th, 2026 – 5:30PM

County Boardroom

Board Members present:		*Not here:*
Jim Kniepman	*Curt Haselhorst*	*Craig Lampe*
Ryan Hughes	*Brad Knolhoff*	*Bruce Raipen*
Dan Travous	*John Skain*	

Call to Order/Roll Call- Meeting was called to order at 5:30 by Jim Kniepman

Recognition of Guest-

- Kyle Markus CCSO

- Guest Comment:
    - Kyle updated board that dispatch received their first 988 transfer call. They handled the call and transferred the call to 988. Everything went smoothly and worked as planned
    -

Approval of previous meeting's minutes-

Motion- Ryan Hughes
2nd – Curt Haselhorst

- All votes in favor. No Nay's.

Administrator's Report:

- John attended the administrator meeting in Mt. Vernon.
- There is a standardized test required by the state to obtain a dispatcher's license. New hires are struggling to pass and have 3 attempts. The state may make current dispatchers take the test.
- Cessa 988 county provider has changed from CCRC to Chestnut – state made the change
- John gave accolades to the dispatchers for a call in Germantown. There was a cardiac emergency and the dispatchers were able to get the patient to administer aspirin prior to EMS arrival.
- The state grant has been signed by John and sent back. Once state signs the county can submit for reimbursement.

Review and Approval of Monthly Bills and Expenditures

Approval for bills-

Motion- Curt Haselhorst
2nd – Ryan Hughes

Old Business:

- Hiring – Further discussion was held about the issues we are facing with excess overtime, dispatcher burnout, and filling open shift. We have tried to hire part-time dispatchers; however it has been difficult to find people interested in part-time with all the mandated pre-employment training and testing and continued education that goes with the position. Kyle requested discussion on possible adding 2 full-time dispatchers and having them work a mid-shift and if there was an open shift they would move to that shift. This scenario would help to reduce overtime and cover shifts. Jim Kniepman and Kyle will work on a report on what the cost would be and the split between the county and the 911 board.

New Business:

- Ira Weisenfeld- IWA Technical Services – IWA was a provider for radio services/equipment before 2023. In 2023 the 911 board made an agreement with Ira that he could remove the equipment that he installed and that would cover any remaining expenses the 911 board might incur. Ira hired a local vendor to remove the equipment. The vendor removed some of the equipment but there is some still in the county. Ira sent a letter to the board saying that since he has not received all the equipment he would settle for $40,000.00. Prior to the meeting John Skain and Kyle Markus were able to locate most of the equipment. John Skain sent pictures of the equipment to IRA. We are waiting for a response from IRA. If no response is heard a letter will be sent to have him remove his equipment and no payment will be made.

Adjournment:

Motion made by Curt Haselhorst, 2nd by Ryan Hughes

Minutes recorded by Jim Kniepman